

Aafaq Platinum Credit Card Airport Transfer



Offer Terms & Conditions - Aafaq Platinum Credit Card Airport Transfer.

Booking Process

1. The Primary Cardholder must initiate the booking by sending an email to Aafaqbookings@ivadubai.com at least **two (2) working days** prior to the desired service date.
2. Upon submission of the booking request, a non-refundable nominal transaction of: AED 1 for one service, will be charged to the Cardholder's eligible Aafaq Credit Card to confirm the reservation.

Definition of Services

One Service refers to either a Pick-up or Drop-off to/from the airport.

3. Once the request is successfully processed, the service provider will confirm the booking and send a confirmation message to the Cardholder through Email or WhatsApp.
4. The airport transfer service is currently offered to and from Dubai and Abu Dhabi airports within city limits only.

Eligibility and Usage Terms for Airport Transfer Service

1. Booking Requirement

To be eligible for this service, travel tickets must be purchased using an eligible Aafaq Credit Card within sixty (60) days prior to the date of the service booking request, subject to availability.

Aafaq credit cardholders are entitled to avail complimentary Airport Transfer Service subject to having a valid/active Aafaq credit card.

This offer is valid only for eligible Aafaq Platinum Credit Cardholders.

2. Spending Criteria

Aafaq Platinum Credit Cardholders are entitled for a complimentary airport transfer service benefits upon achieving a minimum spend of AED 5,000 in a calendar month of the service request.

Retail spends do not include easy cash, balance transfer, easy payment plan, cash withdrawals, fees & charges levied by Aafaq, transactions reversed by the merchant

In the event that the Cardholder does not meet the minimum spending requirement or exceeds the eligible number of airport transfer services then a fee of AED 200 per service, plus applicable VAT, will be charged and reflected in the subsequent Aafaq Credit Card statement.

3. No-Show Policy

Failure to appear for a confirmed booking will be considered as a service rendered and will count towards the annual service limit.

4. Service Entitlement

The airport transfer service is available to both Primary and Supplementary Aafaq Platinum Credit Cardholders, subject to a combined annual limit of two (2) services per calendar year.

This offer is available only for transfers from & to the Dubai and Abu Dhabi Airports. One Airport Transfer Service is defined as a one-way trip from either the airport to the Cardholder's location or from the Cardholder's location to the airport, within one vehicle.

The Cardholder shall not use this promotion for business or commercial purposes.

5. Airport Transfer Services are being provided through a third party as an operator IVA DUBAI This Service is subject to the terms and conditions of the Service provider which are in addition to these Terms and Conditions.
6. Aafaq reserves the right, at its absolute discretion, to vary, amend, delete, or add to any of these Terms and Conditions from time to time.



DXB Zone 2

Abu Dhabi City:

Services are provided within Abu Dhabi City Limits only.

Starting from Locations between Emirates palace in Ras Al Akhdar to Musaffah, ICAD and Al Wathba and Shamkha.

Northern city limits would be till YAS Island (Shahama Saadiyat Freeway interchange) Shaikh Kalifa bin zayed Highway E12

Services to the western regions of Abu Dhabi Emirate is not provided. Services from any locations falling between At Wathba and Al Ain on E22 and E30 are not provided.

Services to and from locations between Abu Dhabi City borders and Dubai Borders to AUH or DXB are currently not available.

Dubai City:

Zone 1 – All locations within Dubai city from the Border of Sharjah up to Al Safa interchange 2 and Dubai Al Ain Road E66. Maximum service borders within Dubai city would be till New emirates Road E611.

Zone 2 – All locations Starting from Al Safa Interchange 2 and Dubai Al Ain Road E66 Till Jebel Ali Free zone South. Maximum service borders within Dubai city would be till New emirates Road E611,

Zone 3 - Al Maktoum Airport (DWC) - and All areas falling on D63 after E611 towards Al Qudra in Dubai.