

MUSAFIR TERMS & CONDITIONS

- To redeem this offer, please email your request with your contact details & EID copy to help@musafir.com. Alternatively, you can call our team at 600 544 405 or Whatsapp on 800 5050.
- A minimum of 10 working days' notice is required before redeeming any eligible services.
- This offer may be used against specific service as mentioned in the above offer.
- This offer is valid until xxxxx 2026 and will be considered null & void thereafter.
- This offer does not have any monetary value and cannot be separated transferred, reused changed, exchanged or refunded in part or in entirety, if partly used or not used at all.
- Offer amount remains non-refundable, no encashment and non-transferable.
- This offer is not valid during peak season / travel periods and blackout dates.
- In case the deal is not available on the requested date, alternate available dates will be provided.
- Offer cannot be used partially as the amount remains non-refundable, no encashment and non-transferable.
- musafir.com's standard Force Majeure & Indemnity clauses are applied on this offer.
- This offer once confirmed is non-refundable and non-changeable.
- This offer cannot be used in conjunction with any other discount, offer, promotion or combination package or any similar stacked products unless otherwise specified by the relevant team - please call our travel experts at 600 544 405 for more information.
- musafir.com reserves the right to amend, change, modify etc in part or in whole. This offer is being offered to the [Card Name/ Product Name] cardholders of Aafaq Islamic Finance PSC (hereinafter referred as "Aafaq"), licensed by the Central Bank of UAE in association with Musafir.com.

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- Terms and conditions of Musfir.com [Link] is applicable and can be checked from the link provided.
- All bookings, cancellations, amendments, and travel arrangements are subject to musafir.com's applicable booking terms, supplier policies, and fare rules.
- Aafaq is not responsible for the availability, quality, delivery, pricing, or performance of services provided by musafir.com or its travel partners.
- Aafaq shall not be liable for any loss, damage, injury, delay, cancellation, service deficiency, or other claims arising from or related to such services.
- Any disputes, service-related issues, booking amendments, or refund requests must be addressed directly with musafir.com in accordance with its applicable terms and conditions.
- Misuse, fraud, or any attempt to obtain the offer through unauthorized means may result in cancellation of the benefit without notice.
- By redeeming this offer, the beneficiary agrees to these Terms & Conditions as well as the applicable terms and conditions of musafir.com.